

W COLLEGE OF ARTS & SCIENCES IT

UNIVERSITY of WASHINGTON

Desktop Support



Get help setting up, maintaining, or troubleshooting your desktop or laptop computer, Access remote desktop tools and general computing resources, Set up and fix printers and printing issues, Get support using Microsoft 365 tools like Outlook, Teams, and SharePoint, Help with managing and syncing your mailing lists.

[Request Services](#)

Applications & Development



Create and maintain department sites and web applications, Integrate websites or applications with 3rd-party systems (e.g., ArXiv, event platforms), Build and support custom tools and solutions to improve workflows and processes

[Request Services](#)

Infrastructure & Security



Configure, maintain and support back-end servers, and other IT infrastructure, Protect computers and data with security tools and ensure compliance with university policies

[Request Services](#)

Academic & Event Support



Set up event registration systems and provide livestreaming through Zoom Webinars, Install and troubleshoot hybrid conference room technology for meetings and events, Get technical help for live events, conferences, and other special occasions, Maintain and support computer lab hardware & software used for instruction or research

[Request Services](#)

IT Procurement



Get help choosing and ordering the right computers, accessories, and other IT equipment, Purchase and manage software licenses for your department's tools and applications, Track IT equipment and keep records up-to-date throughout its lifecycle

[Request Services](#)

Research Computing



Access general computing resources for research and academic work, Store and manage research data securely

[Request Services](#)



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[Workstations & Laptops](#)

Get help setting up, maintaining, or troubleshooting your desktop or laptop computer



[Remote Access](#)

Access remote desktop tools and general computing resources



[Printers](#)

Set up and fix printers and printing issues



[M365 and SharePoint](#)

Get support using Microsoft 365 tools like Outlook, Teams, and SharePoint



[Mailing Lists](#)

Help with managing and syncing your mailing lists

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Apps & Development

Create and maintain department sites and web applications, Integrate websites or applications with 3rd-party systems (e.g., ArXiv, event platforms), Build and support custom tools and solutions to improve workflows and processes

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Website Development & Support



Create and maintain department sites and web applications

Systems Integrations



Integrate websites or applications with 3rd-party systems (e.g., ArXiv, event platforms)

Custom Solutions



Build and support custom tools and solutions to improve workflows and processes

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Infrastructure & Security

Configure, maintain and support back-end servers, and other IT infrastructure, Protect computers and data with security tools and ensure compliance with university policies

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[Servers & Infrastructure](#)



Configure, maintain and support back-end servers, and other IT infrastructure

[Cybersecurity & Compliance](#)



Protect computers and data with security tools and ensure compliance with university policies

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IT Procurement

Get help choosing and ordering the right computers, accessories, and other IT equipment, Purchase and manage software licenses for your department's tools and applications, Track IT equipment and keep records up-to-date throughout its lifecycle

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Hardware Purchasing



Get help choosing and ordering the right computers, accessories, and other IT equipment

Software Purchasing & Licenses



Purchase and manage software licenses for your department's tools and applications

Hardware Lifecycle Management



Track IT equipment and keep records up-to-date throughout its lifecycle

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Academic & Event Technology Support

Set up event registration systems and provide livestreaming through Zoom Webinars, Install and troubleshoot hybrid conference room technology for meetings and events, Get technical help for live events, conferences, and other special occasions, Maintain and support computer lab hardware & software used for instruction or research.

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[Event IT / AV Support](#)

[Conference Room Support](#)

[Ad hoc Academic Event Support](#)

[Computer Labs](#)



Set up event registration systems and provide livestreaming through Zoom Webinars



Install and troubleshoot hybrid conference room technology for meetings and events



Get technical help for live events, conferences, and other special occasions



Maintain and support computer lab hardware & software used for instruction or research

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Research Computing Support

Access general computing resources for research and academic work, Store and manage research data securely

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DIY Help

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General-purpose Computing



Access general computing resources for research and academic work

Research Data Hosting



Store and manage research data securely

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